

# Hosted VoIP and Communications

The increasing popularity of VOIP technology has typically been driven by the economic advantages it offers. The fact that it costs a lot less than traditional methods of telephony is a powerful incentive for most businesses. However, alongside lower costs, hosted VOIP also brings you a whole range of other benefits, giving you affordable access to a comprehensive, fully mobile, state-of-the-art business infrastructure on demand.



## Management Tools

Allow you to manage extensions, IVR and all different elements of your phone system from wherever you are.



VOIP is a means of transmitting phone calls and services across the internet. In terms of basic usage and functionality, a VOIP enabled telephone works exactly like a 'normal' phone. However, VOIP has a number of other powerful features allowing organisations to gain competitive advantage by improving productivity and providing better communications to their customers.

## Key benefits

### Feature-rich

Our hosted VOIP gives you access to a cutting-edge phone system without the associated expenditure. Conference calling, call forwarding, automatic redial, caller ID, call barring, hunt groups, emailed voice-messages and other features are all provided for a tiny fraction of the cost charged by traditional telecommunication companies

### No expensive infrastructure required

No need to invest in expensive infrastructure, or to have the expertise to install, maintain and manage it; all you need is broadband and a VOIP enabled phone and you're ready to go

### Flexibility

Simply add users to your communications network as and when you need them, allowing your telephony infrastructure to dynamically meet the needs of your business. VOIP removes the headaches associated with adding users, changing features or moving locations. In addition, we allow you to take your number with you, so your business phone numbers are no longer tied to a specific geographic location

## Hosted VOIP at a Glance

- Fully hosted phone system
- Choice of geographic number included
- Fully managed
- Softphone or handset
- Voicemail, IVR, fax & more
- Full control panel
- Port your existing phone numbers

### Low call costs

Calls to all destinations - landline, mobile, overseas are all charged at highly competitive rates. In addition, phone-to-phone calls between internal VOIP extensions are free of charge immediately eliminating internal communications costs

### Mobile

Hosted VOIP is about more than just the phone on your desk, and can instead provide unified telephony system providing communications for office, home and mobile workers



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